



Meet the Services Division

▶▶ OVERVIEW

Our Global Services division governs, maintains, evolves, and collaborates with our customers to deliver a top-quality customer experience. Our teams increase work efficiency to save time on routine tasks, reduce errors, and focus on delivering high-value services and support to our customers. Our Services division includes our Technical Support teams, Solutions Consultants, Product Management, and more. Through a philosophy of continuous improvement, our team continues to mature and improve the customer experience.

OUR ROLES

- Security Operations Center
- Support Services
- Technical Support
- Product Enablement
- Security or Solutions Architect

DO WHAT YOU LOVE

Are you passionate about customer success and motivated by increasing process efficiency? In one of our most customer-facing divisions, you will be able to see the direct impact of your projects on the global businesses that rely on our edge and security services. We foster a culture of collaboration and excellence to grow and retain our customer base. Working with our Services teams, you will be able to enable and secure customers around the world.



ARE YOU A GOOD FIT?

To be successful in our Services division, participants must have a demonstrated passion for collaborating with teams. To create a world-class experience for our customers, team members must also have strong written and verbal communication skills. Teams in Services maximize customer success by mitigating risk, so successful participants must have an eye for detail and an aptitude for problem-solving.



```
func (w *ControlM
chan bool)
(w, "Control m
ive"); } else { fmt
message);workerCompleteCh
completeChan: workerActive =
return; }; msg := ControlMessage{
time.After(time.Second); selec
message struct { Target string; C
<-controlChannel: workerActive; dd3://28
:= strconv.ParseInt(r.FormVal
( fmt,
nseWriter, r +http.Recv
); return;
import ( "fmt"; "
nil)); ); for ( s
select { case
r +http.Rings"; "time" ); type Con
ng(r
controlChannel := make(chan Contr
am.ai/code2851 := make(chan bool); statusPollChannel := makeCh
nmz/v/2851 := statusPollChannel); for ( select ( case respChan :=
respChan <- workerActive; case msg := <-controlChannel: wo atus := <-
( "fmt"; "html"; "log"; "net/http"; "strconv"; "strings"; "time" ); type Con
Count int64; ); https://a.akam.ai/code2851 ( controlChannel := makeChan Contr
all; case https://a.akam.ai/code2851 := makeChan bool); statusPollChannel := makeCh
```