

Comprehensive Compute Services

Maximize your cloud compute investment with expert guidance and reliable support for mission-critical workloads.

Optimize your cloud operations and accelerate business outcomes with Comprehensive Compute Services for your mission-critical workloads. Receive prioritized support and expertise for Akamai Cloud through **Technical Account Management** for strategic guidance, **Enhanced Compute Support** for fast response times and support advocacy, and **Professional Services** including technical assessments and implementation options.

Key capabilities

Technical Account Management

An aligned trusted advisor provides personalized, proactive guidance on how to use Akamai Cloud for business-critical and mission-critical workloads needs while delivering proactive support to achieve business objectives.

Compute Assessments

An on-demand Professional Services–led assessment uncovers improvement opportunities in Akamai Cloud environments, helping customers to reduce costs, improve performance, and scale efficiently to maximize cloud investment and accelerate business outcomes.

Enhanced Compute Support

Receive faster response time and prioritized support for Akamai Cloud issues through our centralized Compute Support team, featuring a 30-minute response SLA for Severity 1 issues.

Support Advocacy

An aligned Support Advocate provides proactive assistance and coordinates within Akamai teams to reduce time to resolution for complex technical escalations.

Professional Services (optional)

Ongoing Professional Services provide expert technical guidance, hands-on implementation, and operational optimization of Akamai Cloud efficiently and securely.

Benefits for your business



Accelerate time to value

Expert guidance that eliminates trial-and-error approaches and applies best practices tailored to your specific business needs



Reduce operational risk

Priority support, faster response times, and reduced time to resolution for your business-critical applications, minimizing potential disruption



Maximize cloud investment

Expert assessments to optimize costs and implement efficient cloud resource management

Interested in learning more about Comprehensive Compute Services?

Contact your sales representative today.