

Akamai Responsible Artificial Intelligence Principles

Artificial Intelligence (AI) can be a powerful tool in Akamai's mission to power and protect life online. Akamai will work to maximize trust and minimize harm through the application of the following ethical and responsible AI principles for its use and development of AI tools.

Human-Centric Design:

Akamai will prioritize human well-being and societal impact over purely technical goals in its development and use of AI to enhance human capabilities and address real-world problems.

Transparency:

Akamai will promote transparency and trust in its use of AI by providing reasonable notice of its use and work to ensure that automated decisions are explainable.

Fairness, Inclusivity and Non-Discrimination:

Akamai will take into consideration principles of fairness, inclusivity, non-discrimination, and bias to avoid unintended discrimination and harm.

Privacy and Data Protection:

The use of AI tools at Akamai will undergo privacy and security assessments and will apply privacy and security by design to safeguard personal, proprietary and confidential data.

Accountability and Responsibility:

Akamai will employ sound risk management and governance principles to ensure that development and use of AI tools at Akamai is subject to these principles, applicable laws, and industry best practices for responsible AI.

Safety, Security, and Robustness:

Akamai will apply ongoing rigorous testing and risk assessment measures to ensure that AI systems operate safely, securely and appropriately for their intended purpose.

Environmental Responsibility:

Akamai will consider the environmental impact of AI systems, including their energy consumption and carbon footprint, and strive to minimize their ecological footprint throughout their lifecycle.

Continuous Learning and Improvement:

Akamai will commit to ongoing learning, research, and collaboration to advance responsible AI practices, incorporate emerging best practices, and address new challenges and opportunities.