



CERTIFICATE OF REGISTRATION

Privacy Information Management System
ISO/IEC 27701:2019

Akamai Technologies, Inc.

A-LIGN Compliance and Security, Inc. certifies that the organization operates a Privacy Information Management System that conforms to the requirements of ISO/IEC 27701:2019. The scope and boundaries of the PIMS is as follows:

The functional scope of this ISO/IEC 27001:2013, ISO/IEC 27701:2019, ISO/IEC 27017:2015, and ISO/IEC 27018:2019 certification is bounded by the specified products and services of Akamai Technologies, Inc., its direct and indirect subsidiaries, and specified facilities. The Information Security Management System (ISMS) and the Privacy Information Management System (PIMS) are centrally managed out of the headquarters of Akamai Technologies, Inc. in Cambridge, Massachusetts, USA.

The in-scope applications, systems, people, and processes are globally implemented and operated by teams out of an explicit set of offices and data centers that comprise the functional scope as specifically defined in this document.

The scope of this ISO/IEC 27001:2013, ISO/IEC 27701:2019, ISO/IEC 27017:2015, and ISO/IEC 27018:2019 certification is bounded by the following products and their offerings: Ion, Dynamic Site Accelerator (DSA), API Acceleration, App & API Protector (AAP), each as configured to deliver traffic using the Akamai Secure Content Delivery Network with Enhanced TLS (SCDN), Global Traffic Management (GTM), Edge DNS (EDNS), Secure Internet Access Enterprise (SIA Enterprise) (previously known as Enterprise Threat Protector - ETP), Secure Internet Access IoT Private Access (SIA IoT Private Access), Secure Internet Access Mobile Platform (SIA Mobile Platform), Secure Internet Access Mobile Private Access (SIA Mobile Private Access), Secure Internet Access Mobile Standard (SIA Mobile Standard), Enterprise Application Access (EAA), Akamai Identity Cloud (AIC), Akamai Guardicore Segmentation (AGS also known as Guardicore Centra), along with the Akamai Control Center (ACC) portal, essential parts of the Akamai corporate infrastructure, the components of the Akamai Connected Cloud used by those offerings, and data contained or collected by those offerings, for Akamai's cloud computing services (also known as Linode) products and offerings: Compute (including Dedicated CPU Plans, Shared CPU Plans, High Memory Plans, GPU Plans, Linode Kubernetes Engine (LKE)), Storage (including Linode Object Storage (OBJ), Block Storage, Images, Backups), Networking (including NodeBalancers), and Free Bundled Services (including: No-cost security, networking, maintenance, and monitoring solutions), along with the Cloud Manager portal, all in accordance with the latest version of Statement of Applicability.

The ISMS and PIMS are applicable to the following locations: USA - Cambridge, MA, Fort Lauderdale, FL; Poland - Krakow; UK - London; Costa Rica - San Jose; Japan - Tokyo; Singapore - Singapore; India - Bengaluru; Israel - Tel Aviv; Ireland - Dublin; Germany - Garching.

The statement of applicability includes control objectives from the ISO/IEC 27001:2013, ISO/IEC 27701:2019 Annex A (PII Controller) and B (PII Processor), ISO/IEC 27017:2015, and ISO/IEC 27018:2019 frameworks.

ISO/IEC 27001:2013 Certificate Number: ISMS-AK-101322AK-101322

Certificate	PIMS-AK-101322	Original Certification Date	October 13, 2022
Version	1.3	Expiry Date	October 13, 2025
Statement of Applicability	Version 2.3 (August 31, 2023)	Issuance Date	December 7, 2023

400 N Ashley Drive
Suite 1325
Tampa, FL 32602
888.702.5446
info@a-lign.com



Authorized by:

Stephanie Oylar
Stephanie Oylar
VP of Attestation Services

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This certificate is the property of A-LIGN compliance and Security, Inc ("A-LIGN") and is bound by legally enforceable arrangements. This certificate relates to the organization's Privacy Information Management System and requirements of ISO/IEC 27701:2019 as defined by the scope and shall in no way imply that the organization's products, processes or services (in-scope or outside of the scope) are certified. The certification number, certification body mark and accreditation mark shall not be used on products or used in conjunction with documents relating to the organization's products, processes or services. A-LIGN shall take action to deal with incorrect or misleading use of the certificate, certification status or marks. This certification can be validated by contacting A-LIGN.



A-LIGN

Akamai Technologies, Inc.

IN-SCOPE LOCATION(S)

HQ: 145 Broadway
Cambridge, Massachusetts 02142
United States

REGISTERED ACTIVITY

Headquarters and ISMS Management, PIMS Management, Information Security (InfoSec), NOCC, Corporate IT, Risk Management, Human Resources Operations, Legal, Incident Management, Vulnerability, Management, Global Real Estate & Workplace Productivity/Physical Security, Procurement Operations, Product Security, Platform Security Engineering, Network Safety and Security, Software Development, Network Infrastructure Engineering, Infrastructure Engineering Operations, Edge Platform Engineering, Corporate Enterprise Infrastructure Services, Cloud Technology Group (Linode/Akamai Compute Services and Ion), and Security Technology Group (Akamai Identity Cloud (AIC), App & API Protector, EdgeDNS, SIA (ETP), EAA, Akamai Guardicore Segmentation (AGS), and Asavie)

200 East Las Olas Blvd, Suite 900
Fort Lauderdale, Florida 33301
United States

Information Security (InfoSec), Corporate IT, Risk Management, Human Resources Operations, Legal, Incident Management, Vulnerability, Management, Global Real Estate & Workplace Productivity/Physical Security, Procurement Operations, Product Security, Platform Security Engineering, Network Safety and Security, Software Development, Network Infrastructure Engineering, Infrastructure Engineering Operations, Edge Platform Engineering, Corporate Enterprise Infrastructure Services, Cloud Technology Group (Linode/Akamai Compute Services and Ion), and Security Technology Group (Akamai Identity Cloud (AIC), App & API Protector, EdgeDNS, SIA (ETP), EAA, Akamai Guardicore Segmentation (AGS), and Asavie)

Centrum Biurowe Vinci, ul. Opolska 100
31-323 Krakow
Poland

ISMS Management, PIMS Management, Information Security (InfoSec), NOCC, Corporate IT, Risk Management, Human Resources Operations, Legal, Incident Management, Vulnerability, Management, Global Real Estate & Workplace Productivity/Physical Security, Procurement Operations, Product Security, Platform Security Engineering, Network Safety and Security, Software Development, Network Infrastructure Engineering, Infrastructure Engineering Operations, Edge Platform Engineering, Corporate Enterprise Infrastructure Services, Cloud Technology Group (Linode/Akamai Compute Services and Ion), and Security Technology Group (Akamai Identity Cloud (AIC), App & API Protector, EdgeDNS, SIA (ETP), EAA, Akamai Guardicore Segmentation (AGS), and Asavie)

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Akamai Technologies, Inc.

IN-SCOPE LOCATION(S)

7 Air St, 2nd Floor
Soho, London W1B 5AD
United Kingdom

REGISTERED ACTIVITY

Information Security (InfoSec), Corporate IT, Risk Management, Human Resources Operations, Legal, Incident Management, Vulnerability, Management, Global Real Estate & Workplace Productivity/Physical Security, Procurement Operations, Product Security, Platform Security Engineering, Network Safety and Security, Software Development, Network Infrastructure Engineering, Infrastructure Engineering Operations, Edge Platform Engineering, Corporate Enterprise Infrastructure Services, Cloud Technology Group (Linode/Akamai Compute Services and Ion), and Security Technology Group (Akamai Identity Cloud (AIC), App & API Protector, EdgeDNS, SIA (ETP), EAA, Akamai Guardicore Segmentation (AGS), and Asavie)

Roble Corporate Center
Akamai Office, Floor 7, Connected to Hotel Intercontinental
Escazu, Guachipelin – Escazu
San Jose
Costa Rica

Information Security (InfoSec), Corporate IT, Risk Management, Human Resources Operations, Legal, Incident Management, Vulnerability, Management, Global Real Estate & Workplace Productivity/Physical Security, Procurement Operations, Product Security, Platform Security Engineering, Network Safety and Security, Software Development, Network Infrastructure Engineering, Infrastructure Engineering Operations, Edge Platform Engineering, Corporate Enterprise Infrastructure Services, Cloud Technology Group (Linode/Akamai Compute Services and Ion), and Security Technology Group (Akamai Identity Cloud (AIC), App & API Protector, EdgeDNS, SIA (ETP), EAA, Akamai Guardicore Segmentation (AGS), and Asavie)

Yaesu Central Tower
Tokyo Midtown Yaesu, 2-2-1 Yaesu, Chuo ku
Tokyo 104 0028
Japan

Information Security (InfoSec), Corporate IT, Risk Management, Human Resources Operations, Legal, Incident Management, Vulnerability, Management, Global Real Estate & Workplace Productivity/Physical Security, Procurement Operations, Product Security, Platform Security Engineering, Network Safety and Security, Software Development, Network Infrastructure Engineering, Infrastructure Engineering Operations, Edge Platform Engineering, Corporate Enterprise Infrastructure Services, Cloud Technology Group (Linode/Akamai Compute Services and Ion), and Security Technology Group (Akamai Identity Cloud (AIC), App & API Protector, EdgeDNS, SIA (ETP), EAA, Akamai Guardicore Segmentation (AGS), and Asavie)

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Akamai Technologies, Inc.

IN-SCOPE LOCATION(S)

1 Raffles Place, #17-61
One Raffles Place Tower 2
Singapore 048616

REGISTERED ACTIVITY

Information Security (InfoSec), Corporate IT, Risk Management, Human Resources Operations, Legal, Incident Management, Vulnerability, Management, Global Real Estate & Workplace Productivity/Physical Security, Procurement Operations, Product Security, Platform Security Engineering, Network Safety and Security, Software Development, Network Infrastructure Engineering, Infrastructure Engineering Operations, Edge Platform Engineering, Corporate Enterprise Infrastructure Services, Cloud Technology Group (Linode/Akamai Compute Services and Ion), and Security Technology Group (Akamai Identity Cloud (AIC), App & API Protector, EdgeDNS, SIA (ETP), EAA, Akamai Guardicore Segmentation (AGS), and Asavie)

Embassy Golf Links Business Park, Ground Floor
Augusta Building Off Intermediate Ring Road
Bengaluru – 560071
India

Information Security (InfoSec), NOCC, Corporate IT, Risk Management, Human Resources Operations, Legal, Incident Management, Vulnerability, Management, Global Real Estate & Workplace Productivity/Physical Security, Procurement Operations, Product Security, Platform Security Engineering, Network Safety and Security, Software Development, Network Infrastructure Engineering, Infrastructure Engineering Operations, Edge Platform Engineering, Corporate Enterprise Infrastructure Services, Cloud Technology Group (Linode/Akamai Compute Services and Ion), and Security Technology Group (Akamai Identity Cloud (AIC), App & API Protector, EdgeDNS, SIA (ETP), EAA, Akamai Guardicore Segmentation (AGS), and Asavie)

8 Totseret HaArets St.
Tel Aviv 6744130 (Guardicore)
Israel

Information Security (InfoSec), Corporate IT, Risk Management, Human Resources Operations, Legal, Incident Management, Vulnerability, Management, Global Real Estate & Workplace Productivity/Physical Security, Procurement Operations, Product Security, Platform Security Engineering, Network Safety and Security, Software Development, Network Infrastructure Engineering, Infrastructure Engineering Operations, Edge Platform Engineering, Corporate Enterprise Infrastructure Services, Cloud Technology Group (Linode/Akamai Compute Services and Ion), and Security Technology Group (Akamai Identity Cloud (AIC), App & API Protector, EdgeDNS, SIA (ETP), EAA, Akamai Guardicore Segmentation (AGS), and Asavie)

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Akamai Technologies, Inc.

IN-SCOPE LOCATION(S)

Rubinstein Tower – 25th floor
20 Lincoln Street,
Tel Aviv, Israel (Closure Planned)
(Akamai)

REGISTERED ACTIVITY

Information Security (InfoSec), Corporate IT, Risk Management, Human Resources Operations, Legal, Incident Management, Vulnerability, Management, Global Real Estate & Workplace Productivity/Physical Security, Procurement Operations, Product Security, Platform Security Engineering, Network Safety and Security, Software Development, Network Infrastructure Engineering, Infrastructure Engineering Operations, Edge Platform Engineering, Corporate Enterprise Infrastructure Services, Cloud Technology Group (Linode/Akamai Compute Services and Ion), and Security Technology Group (Akamai Identity Cloud (AIC), App & API Protector, EdgeDNS, SIA (ETP), EAA, Akamai Guardicore Segmentation (AGS), and Asavie)

100 Mount Street Lower
Dublin 2, D02 TY46
Ireland

Information Security (InfoSec), Corporate IT, Risk Management, Human Resources Operations, Legal, Incident Management, Vulnerability, Management, Global Real Estate & Workplace Productivity/Physical Security, Procurement Operations, Product Security, Platform Security Engineering, Network Safety and Security, Software Development, Network Infrastructure Engineering, Infrastructure Engineering Operations, Edge Platform Engineering, Corporate Enterprise Infrastructure Services, Cloud Technology Group (Linode/Akamai Compute Services and Ion), and Security Technology Group (Akamai Identity Cloud (AIC), App & API Protector, EdgeDNS, SIA (ETP), EAA, Akamai Guardicore Segmentation (AGS), and Asavie)

Parking 22, D-85748
Garching bei München
Germany

Information Security (InfoSec), Corporate IT, Risk Management, Human Resources Operations, Legal, Incident Management, Vulnerability, Management, Global Real Estate & Workplace Productivity/Physical Security, Procurement Operations, Product Security, Platform Security Engineering, Network Safety and Security, Software Development, Network Infrastructure Engineering, Infrastructure Engineering Operations, Edge Platform Engineering, Corporate Enterprise Infrastructure Services, Cloud Technology Group (Linode/Akamai Compute Services and Ion), and Security Technology Group (Akamai Identity Cloud (AIC), App & API Protector, EdgeDNS, SIA (ETP), EAA, Akamai Guardicore Segmentation (AGS), and Asavie)

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