

## CERTIFICATE OF REGISTRATION

Information Security Management System ISO/IEC 27018:2019

# Akamai Technologies, Inc.

A-LIGN Compliance and Security, Inc. certifies that the organization operates an Information Security Management System that conforms to the requirements of ISO/IEC 27018:2019. The scope and boundaries of the ISMS is as follows:

The functional scope of this ISO/IEC 27001:2013, ISO/IEC 27701:2019, ISO/IEC 27017:2015, and ISO/IEC 27018:2019 certification is bounded by the specified products and services of Akamai Technologies, Inc., its direct and indirect subsidiaries, and specified facilities. The Information Security Management System (ISMS) and the Privacy Information Management System (PIMS) are centrally managed out of the headquarters of Akamai Technologies, Inc. in Cambridge, Massachusetts, USA.

The in-scope applications, systems, people, and processes are globally implemented and operated by teams out of an explicit set of offices and data centers that comprise the functional scope as specifically defined in this document.

The scope of this ISO/IEC 27001:2013, ISO/IEC 27701:2019, ISO/IEC 27017:2015, and ISO/IEC 27018:2019 certification is bounded by the following products and their offerings: Ion, Dynamic Site Accelerator (DSA), API Acceleration, App & API Protector (AAP), each as configured to deliver traffic using the Akamai Secure Content Delivery Network with Enhanced TLS (SCDN), Global Traffic Management (GTM), Edge DNS (EDNS), Secure Internet Access Enterprise (SIA Enterprise) (previously known as Enterprise Threat Protector - ETP), Secure Internet Access IoT Private Access (SIA IoT Private Access), Secure Internet Access Mobile Platform (SIA Mobile Platform), Secure Internet Access Mobile Private Access (SIA Mobile Private Access), Secure Internet Access Mobile Standard (SIA Mobile Standard), Enterprise Application Access (EAA), Akamai Identity Cloud (AIC), Akamai Guardicore Segmentation (AGS also known as Guardicore Centra), along with the Akamai Control Center (ACC) portal, essential parts of the Akamai corporate infrastructure, the components of the Akamai Connected Cloud used by those offerings, and data contained or collected by those offerings, for Akamai's cloud computing services (also known as Linode) products and offerings: Compute (including Dedicated CPU Plans, Shared CPU Plans, High Memory Plans, GPU Plans, Linode Kubernetes Engine (LKE)), Storage (including Linode Object Storage (OBJ), Block Storage, Images, Backups), Networking (including NodeBalancers), and Free Bundled Services (including: Nocost security, networking, maintenance, and monitoring solutions), along with the Cloud Manager portal, all in accordance with the latest version of Statement of Applicability.

The ISMS and PIMS are applicable to the following locations: USA - Cambridge, MA, Fort Lauderdale, FL; Poland - Krakow; UK - London; Costa Rica - San Jose; Japan - Tokyo; Singapore - Singapore; India - Bengaluru; Israel - Tel Aviv; Ireland - Dublin; Germany - Garching.

The statement of applicability includes control objectives from the ISO/IEC 27001:2013, ISO/IEC 27701:2019 Annex A (PII Controller) and B (PII Processor), ISO/IEC 27017:2015, and ISO/IEC 27018:2019 frameworks.

CertificatePII-AK-101322Original Certification DateOctober 13, 2022Version1.3Expiry DateOctober 13, 2025Statement of ApplicabilityVersion 2.3 (August 31, 2023)Issuance DateDecember 21, 2023

400 N Ashley Drive Suite 1325 Tampa, FL 32602 888.702.5446 info@a-lign.com

A-LIGN.COM



Authorized by:

Stephanie Oyler

VP of Attestation Services

This certificate is the property of A-LIGN compliance and Security, Inc ("A-LIGN") and is bound by legally enforceable arrangements. This certificate relates to the organization as defined by the scope and shall in no way imply that the organization's products, processes or services (in-scope or outside of the scope) are certified. The certification number, certification body mark and accreditation mark shall not be used on products or used in conjunction with documents relating to the organization's products, processes or services. A-LIGN shall take action to deal with incorrect or misleading use of the certificate, certification status or marks. This certification can be validated by contacting A-LIGN.



# Akamai Technologies, Inc.

### **IN-SCOPE LOCATION(S)**

#### HQ: 145 Broadway Cambridge, Massachusetts 02142

**United States** 

200 East Las Olas Blvd, Suite 900 Fort Lauderdale, Florida 33301 United States

#### **REGISTERED ACTIVITY**

**PIMS** Headquarters and ISMS Management, Management, Information Security (InfoSec), NOCC, Corporate IT, Risk Management, Human Resources Operations, Legal, Incident Management, Vulnerability, Management, Global Real Estate & Workplace Productivity/Physical Security, Procurement Operations, Product Security, Platform Security Engineering, Network Safety and Security, Software Development, Network Infrastructure Engineering, Infrastructure Engineering Operations, Edge Platform Engineering, Corporate Enterprise Infrastructure Services, Cloud Technology Group (Linode/Akamai Compute Services and Ion), and Security Technology Group (Akamai Identity Cloud (AIC), App & API Protector, EdgeDNS, SIA (ETP), EAA, Akamai Guardicore Segmentation (AGS), and Asavie)

Information Security (InfoSec), Corporate IT, Risk Management, Human Resources Operations, Legal, Incident Management, Vulnerability, Management, Global Real Estate & Workplace Productivity/Physical Security, Procurement Operations, Product Security, Platform Security Engineering, Network Safety and Security, Software Development, Network Infrastructure Engineering, Infrastructure Engineering Operations. Edge Platform Engineering, Corporate Enterprise Infrastructure Services, Cloud Technology Group (Linode/Akamai Compute Services and Ion), and Security Technology Group (Akamai Identity Cloud (AIC), App & API Protector, EdgeDNS, SIA (ETP), EAA, Akamai Guardicore Segmentation (AGS), and Asavie)

400 N Ashley Drive Suite 1325 Tampa, FL 32602 888.702.5446 info@a-lign.com



# Akamai Technologies, Inc.

#### **IN-SCOPE LOCATION(S)**

Centrum Biurowe Vinci, ul. Opolska 100 31-323 Krakow Poland

7 Air St, 2nd Floor Soho, London W1B 5AD United Kingdom

#### **REGISTERED ACTIVITY**

ISMS Management, PIMS Management, Information Security (InfoSec), NOCC, Corporate IT, Risk Management, Human Resources Operations, Legal, Incident Management, Vulnerability, Management, Global Real Estate & Workplace Productivity/Physical Security, Procurement Operations, Product Security, Platform Security Engineering, Network Safety and Security, Software Development, Network Infrastructure Engineering, Infrastructure Engineering Operations, Edge Platform Engineering, Corporate Enterprise Infrastructure Services, Cloud Technology Group (Linode/Akamai Compute Services and Ion), and Security Technology Group (Akamai Identity Cloud (AIC), App & API Protector, EdgeDNS, SIA (ETP), EAA, Akamai Guardicore Segmentation (AGS), and Asavie)

Information Security (InfoSec), Corporate IT, Risk Management, Human Resources Operations, Legal, Incident Management, Vulnerability, Management, Global Real Estate & Workplace Productivity/Physical Security, Procurement Operations, Product Security, Platform Security Engineering, Network Safety and Security, Software Development, Network Infrastructure Engineering, Infrastructure Engineering Operations, Edge Platform Engineering, Corporate Enterprise Infrastructure Services, Cloud Technology Group (Linode/Akamai Compute Services and Ion), and Security Technology Group (Akamai Identity Cloud (AIC), App & API Protector, EdgeDNS, SIA (ETP), EAA, Akamai Guardicore Segmentation (AGS), and Asavie)

400 N Ashley Drive Suite 1325 Tampa, FL 32602 888.702.5446 info@a-lign.com



# Akamai Technologies, Inc.

### **IN-SCOPE LOCATION(S)**

Roble Corporate Center Akamai Office, Floor 7, Connected to Hotel Intercontinental Escazu, Guachipelin – Escazu San Jose Costa Rica

Yaesu Central Tower Tokyo Midtown Yaesu, 2-2-1 Yaesu, Chuo ku Tokyo 104 0028 Japan

1 Raffles Place, #17-61 One Raffles Place Tower 2 Singapore 048616

### **REGISTERED ACTIVITY**

Information Security (InfoSec), Corporate IT, Risk Management, Human Resources Operations, Legal, Incident Management, Vulnerability, Management, Global Real Estate & Workplace Productivity/Physical Security, Procurement Operations, Product Security, Platform Security Engineering, Network Safety and Security, Software Development, Network Infrastructure Engineering, Infrastructure Engineering Operations, Edge Platform Engineering, Corporate Enterprise Infrastructure Services, Cloud Technology (Linode/Akamai Compute Services and Ion), and Security Technology Group (Akamai Identity Cloud (AIC), App & API Protector, EdgeDNS, SIA (ETP), EAA, Akamai Guardicore Segmentation (AGS), and Asavie)

Information Security (InfoSec), Corporate IT, Risk Management, Human Resources Operations, Legal, Incident Management, Vulnerability, Management, Global Real Estate & Workplace Productivity/Physical Security, Procurement Operations, Product Security, Platform Security Engineering, Network Safety and Security, Software Development, Network Infrastructure Engineering, Infrastructure Engineering Operations. Edge Platform Engineering, Corporate Enterprise Infrastructure Services, Cloud Technology Group (Linode/Akamai Compute Services and Ion), and Security Technology Group (Akamai Identity Cloud (AIC), App & API Protector, EdgeDNS, SIA (ETP), EAA, Akamai Guardicore Segmentation (AGS), and Asavie)

Information Security (InfoSec), Corporate IT, Risk Management, Human Resources Operations, Legal, Incident Management, Vulnerability, Management, Global Real Estate & Workplace Productivity/Physical Security, Procurement Operations, Product Security, Platform Security Engineering, Network Safety and Security, Software Development, Network Infrastructure Engineering, Infrastructure Engineering Operations. Edge Platform Engineering, Corporate Enterprise Infrastructure Services, Cloud Technology (Linode/Akamai Compute Services and Ion), and Security Technology Group (Akamai Identity Cloud (AIC), App & API Protector, EdgeDNS, SIA (ETP), EAA, Akamai Guardicore Segmentation (AGS), and Asavie)

400 N Ashley Drive Suite 1325 Tampa, FL 32602 888.702.5446 info@a-lign.com

A-LIGN.COM



Akamai	Techno	eainol	Inc
Anaillai	I GCIIIIO	iogies,	IIIC.

IN-SCOPE LOCATION(S
---------------------

### **REGISTERED ACTIVITY**

Embassy Golf Links Business Park, Ground Floor Augusta Building Off Intermediate Ring Road Bengaluru – 560071 India

Information Security (InfoSec), NOCC, Corporate IT, Risk Management, Human Resources Operations, Legal, Incident Management, Vulnerability, Management, Global Real Estate & Workplace Productivity/Physical Security, Procurement Operations, Product Security, Platform Security Engineering, Network Safety and Security, Software Development, Network Infrastructure Engineering, Infrastructure Engineering Operations, Edge Platform Engineering, Corporate Enterprise Infrastructure Services, Cloud Technology Group (Linode/Akamai Compute Services and Ion), and Security Technology Group (Akamai Identity Cloud (AIC), App & API Protector, EdgeDNS, SIA (ETP), EAA, Akamai Guardicore Segmentation (AGS), and Asavie)

8 Totseret HaArets St. Tel Aviv 6744130 (Guardicore) Israel

Information Security (InfoSec), Corporate IT, Risk Management, Human Resources Operations, Legal, Incident Management, Vulnerability, Management, Global Real Estate & Workplace Productivity/Physical Security, Procurement Operations, Product Security, Platform Security Engineering, Network Safety and Security, Development, Software Network Infrastructure Engineering, Infrastructure Engineering Operations. Edge Platform Engineering, Corporate Enterprise Infrastructure Services, Cloud Technology Group (Linode/Akamai Compute Services and Ion), and Security Technology Group (Akamai Identity Cloud (AIC), App & API Protector, EdgeDNS, SIA (ETP), EAA, Akamai Guardicore Segmentation (AGS), and Asavie)

Rubinstein Tower – 25th floor 20 Lincoln Street, Tel Aviv, Israel (Closure Planned) (Akamai)

Information Security (InfoSec), Corporate IT, Risk Management, Human Resources Operations, Legal, Incident Management, Vulnerability, Management, Global Real Estate & Workplace Productivity/Physical Security, Procurement Operations, Product Security, Platform Security Engineering, Network Safety and Security, Software Development, Network Infrastructure Engineering, Infrastructure Engineering Operations, Edge Platform Engineering, Corporate Enterprise Infrastructure Services, Cloud Technology Group (Linode/Akamai Compute Services and Ion), and Security Technology Group (Akamai Identity Cloud (AIC), App & API Protector, EdgeDNS, SIA (ETP), EAA, Akamai Guardicore Segmentation (AGS), and Asavie)

400 N Ashley Drive Suite 1325 Tampa, FL 32602 888.702.5446 info@a-lign.com

A-LIGN.COM



Akamai Technologies, Inc.		
IN-SCOPE LOCATION(S)	REGISTERED ACTIVITY	
100 Mount Street Lower Dublin 2, D02 TY46 Ireland	Information Security (InfoSec), Corporate IT, Risk Management, Human Resources Operations, Legal, Incident Management, Vulnerability, Management, Global Real Estate & Workplace Productivity/Physical Security, Procurement Operations, Product Security, Platform Security Engineering, Network Safety and Security, Software Development, Network Infrastructure Engineering, Infrastructure Engineering Operations, Edge Platform Engineering, Corporate Enterprise Infrastructure Services, Cloud Technology Group (Linode/Akamai Compute Services and Ion), and Security Technology Group (Akamai Identity Cloud (AIC), App & API Protector, EdgeDNS, SIA (ETP), EAA, Akamai Guardicore Segmentation (AGS), and Asavie)	
Parkring 22, D-85748 Garching bei München Germany	Information Security (InfoSec), Corporate IT, Risk Management, Human Resources Operations, Legal, Incident Management, Vulnerability, Management, Global Real Estate & Workplace Productivity/Physical Security, Procurement Operations, Product Security, Platform Security Engineering, Network Safety and Security, Software Development, Network Infrastructure Engineering, Infrastructure Engineering Operations, Edge Platform Engineering, Corporate Enterprise Infrastructure Services, Cloud Technology Group (Linode/Akamai Compute Services and Ion), and Security Technology Group (Akamai Identity Cloud (AIC), App &	

API Protector, EdgeDNS, SIA (ETP), EAA, Akamai

Guardicore Segmentation (AGS), and Asavie)

400 N Ashley Drive Suite 1325 Tampa, FL 32602 888.702.5446 info@a-lign.com